



## Affordable Fares for Everyone

If the regular Compass Card doesn't meet your needs, there are other affordable fare options!

### Accessible Fares & Discounts:

- **Concession Fare:** Available to seniors (65+), youth (13-18), and HandyCard\* holders. **A valid ID is required to confirm eligibility.**

\*The HandyCard is a photo ID for those needing extra help on transit, offering concession fares and provides free travel for your attendant on buses, SkyTrain, SeaBus, and West Coast Express.

To apply contact Access Transit:

- Phone: **604.953.3680**
- Email: **atcc@translink.ca**



### • Children 12 & Under Ride Free:

- For SkyTrain, SeaBus, or West Coast Express, ask a SkyTrain Attendant or use the nearest Courtesy Phone for help.
- On buses, children don't need an adult with them.

- **BC Government Bus Pass:** For low-income seniors (60+). Eligible individuals include spouses of those on disability assistance, income assistance recipients, and those receiving aid from a First Nations band office while living on reserve. Please note that this pass does not cover HandyDART or West Coast Express service. For more details, call **1.866.866.0800** or e-mail **BCBusPassProgram@gov.bc.ca**.

## Travel with Safety & Confidence:

Your safety is important to us. Here's how we help:

- **Trained Staff:** Bus drivers and SkyTrain attendants are trained to keep you safe.
- **Visible Security:** Transit Police patrol stations and vehicles.
- **Indigenous Liaison Officer:** Request to speak with an officer at 604.515.8300.

### If You See Something, Say Something:

- **Emergencies:** Call 911.
- **Non-Emergencies:** Contact Transit Police at 604.515.8300 or text 87.77.77.

## Questions? We're Here to Help

- **Online:** Visit [translink.ca](https://translink.ca).
- **By Phone:** Call 604.953.3333.
- **In-Person:** Visit TransLink Customer Service Centre at Waterfront Station.

**For Compass Card Support:** Call 604.398.2042 or visit [compasscard.ca](https://compasscard.ca).



## Land Acknowledgment

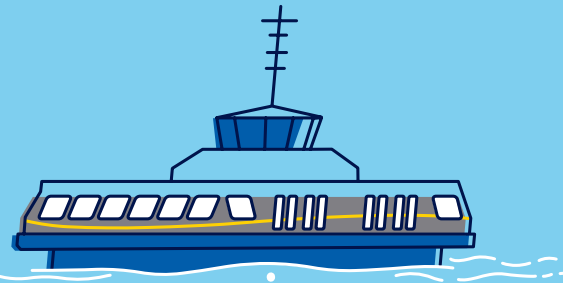
TransLink respects the First Nations for their stewardship of the region from time immemorial and acknowledges all First Nations, Inuit, and Métis peoples for their continued resilience and contributions as vibrant members of our communities.

As we connect communities through safe, reliable, and accessible transit, we remain committed to fostering reconciliation by building strong relationships with Indigenous peoples and honouring their enduring connection to these lands.



## Transfers:

Valid for 90 minutes across buses, SkyTrain, SeaBus, and HandyDART; 120 minutes on West Coast Express.



## Step 3: How to Use Your Compass Card

Always tap whenever using transit. This ensures your fare is valid and you're charged correctly.

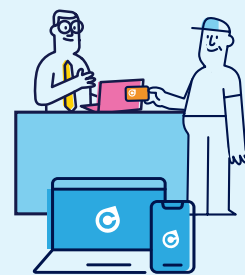
**Tap in:** Hold your card to the reader when you get on buses, SkyTrain, SeaBus or West Coast Express.

**Tap Out:** Hold your card to the reader again when exiting SkyTrain, SeaBus, or West Coast Express (no need to tap out on buses).

**Transfers:** Valid for 90 minutes across buses, SkyTrain, SeaBus, and HandyDART; 120 minutes on West Coast Express.

## Step 4: Add Funds to Your Compass Card

Keep your card ready for your next trip.



**In Person:** At CVM's, TransLink Customer Service Centre and select London Drugs locations.

**Online:** [compasscard.ca](https://compasscard.ca).

**By Phone:** Call 604.398.2042 for top-up or AutoLoad enrollment.

### Payment Methods:

**CVM's & In-Person:** Accepts cash (coins and bills up to \$20), debit, and credit cards.

**Online & Phone:** Accepts Visa, MasterCard, American Express, Debit MasterCard, and Visa Debit.

## Step 5: Enjoy Your Ride

With your Compass Card set up, you're ready to explore Metro Vancouver's transit system.

## Why Use a Compass Card?

**Quick & Easy:** Tap to pay for your ride.

**Save Money:** It's cheaper than paying with cash or credit.

**Flexible Options:** Choose from a DayPass, Monthly Passes or Stored Value.

**Track Your Balance:** Add funds anytime online, at machines, or by phone.

## Where to Get a Compass Card, Ticket & Passes:

1. **Compass Cards** (\$6 refundable deposit required with purchase)



• **Online:** Buy at [compasscard.ca](https://compasscard.ca) (Adult & Concession).

• **Compass Vending Machines (CVMs):** Available at all SkyTrain, SeaBus, and West Coast Express stations, Horseshoe Bay & Tsawwassen ferry terminals and select London Drugs (Adult only).

• **Compass Retailers:** Find a retailer near you at [translink.ca/wheretobuy](https://translink.ca/wheretobuy).

• **In-Person:** Available at TransLink Customer Service Centre at Waterfront Station.

2. **Compass Tickets and DayPasses** (Single-use)



• **Where to Buy:** Available at CVM's and select retailers.

• **Expiration:** Tickets and DayPasses purchased from CVMs must be used on the day of travel and will expire at 4 a.m. the next day.

3. **Tap to Pay (No Ticket Needed!)**

Use your contactless debit/credit card or mobile wallet at fare gates and card readers to ride—no need to buy a separate ticket.

For more details, visit [compasscard.ca](https://compasscard.ca).

# Your First Ride in 5 Steps

Transit connects you to work, school, cultural events, and essential services. Here's how to get started:

## Step 1: Plan Your Route

Before you start your journey, find out where you're going and how to get there. If you're new to transit, TransLink can help you!

### Find Your Best Route:

Visit [translink.ca/tripplanner](https://translink.ca/tripplanner) for details on routes, fares, and schedules.

**Need help?** Call 604.953.3333 for personalized assistance.

## Step 2: Get a Compass Card

The Compass Card is a convenient and affordable way to travel across Metro Vancouver. There are two types of Compass Cards: **Adult** and **Concession**. You can load your card with a DayPass, Monthly Passes or Stored Value to suit your travel needs.



# Your Journey Through Transit:

Connected. Affordable. Safe.

[translink.ca](https://translink.ca)

